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BVPI No.	Description	Actual 2006/07	Quarter 2 Apr - Sept 2007	Target 2007/08	Current Perf Status	Achieved Target?	Improved on previous year?	Direction of Travel	Secured Best Quartile	Good Perf	Explanation, Reasons & Actions
8 	Percentage of invoices for commercial goods & services paid by the Authority within 30 days of receipt or within the agreed payment terms	90.27%	93.45%	95.00%		No	✓		<b>x</b> <sub>3</sub>	High	Although the second quarter results are slightly lower than that of Q1, there is still a marked improvement on the second quarter 2006-07 which was 86.92%. An action plan (CPI Ph2) is in operation to further improve performance on this BVPI. The target should prove to be realistically achievable. <b>Corrective Action: Various actions are planned to drive improvement including further user guidance and training and additional tailored reports for team and individual performance for key areas.</b>
9 	The percentage of council tax collected by the Authority in the year	97.24%	57.60%	Q2 56.00% YE 98.80%		Yes	N/A	N/A	N/A	High	Performance is on target. More stringent and proactive recovery procedures are now in operation and direct debit uptake has increased. 73.1% of all Council Tax payers now pay by Direct Debit.
10 	The percentage of national non-domestic rates collected in-year	96.69%	57.60%	Q2 58.00% YE 97.90%		No	N/A	N/A	N/A	High	Performance is slightly below second quarter predicted performance. It is anticipated that with more stringent and proactive recovery procedures, performance achieve target. Direct debit uptake has increased and 48% of all Non Domestic Rate payers now pay by Direct Debit.

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11a 	Percentage of top-paid 5% of staff who are women	25.00%	26.92%	31.00%		No	✓	↗	x <sub>2</sub>	High	Performance is slightly below target for 2007/08, however, it is expected that the target will be achieved for the year.
12 	The number of working days/shifts lost to the Authority due to sickness absence	11.09 days	12.5 days	10.65 days		No	x	↘	x <sub>B</sub>	Low	Sickness absence has increased from last year. This is due to an increase in the number and duration of some of the Council's long-term sickness cases.
64 	Number of non-local authority-owned vacant dwellings returned to occupation or demolished during the financial year as a direct result of action by the local authority	0	0	2		No	x	→	x <sub>B</sub>	High	Updated figures on the number of empty properties were received in October 2007. These were significantly higher than earlier figures and have delayed development of the Empty Property Policy. <b>Corrective Action: Once all ongoing survey work is complete it will be possible to ascertain the underlying causes leading to properties becoming and remaining vacant. A draft Policy will then be developed to address these issues.</b>

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66a 	Rent collected by the local authority as a proportion of rents owned on Housing Revenue Account (HRA) dwellings	97.52%	94.74%	97.80%		No	<b>x</b>		<b>x<sub>B</sub></b>	High	The figure calculated at the end of March each year is an accurate indicator of performance. Monthly and quarterly calculations do not provide a true reflection of performance, however, monthly and quarterly comparisons can be made and last year the quarter 2 performance was 92.44%. the performance this year exceeds 2nd quarter performance for both 2004/05 and 2005/06. Performance this year is now on par with last year and the target is achievable by year-end. We have gained ground from quarter 1 (collecting 0.52% more rent than in the same quarter last year). We have collected £6,552,564.00 this year compared to £6,262,285.81 for the same period last year.
66d 	Percentage of local authority tenants evicted as a result of rent arrears	0.49%	0.28%	0.47%		Yes	<b>✓</b>		<b>x<sub>2</sub></b>	Low	The rate of evictions (12 in total) remains in line with last year's performance (13 last year in the same period). But for the proactive work by the Income Management Team this figure could have been higher. The team have successfully prevented 28 further cases proceeding to eviction stage by negotiating either full repayment of the debts in these cases or entering into 'last chance' repayment programmes that are being successfully maintained.

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184a 	The percentage of local authority dwellings which were non-decent at the start of the financial year	46%	N/A	38%	N/A	N/A	N/A	N/A	N/A	Low	THIS INDICATOR IS CURRENTLY COLLECTED ANNUALLY. Once the Savilles stock condition survey has been validated, work to update the database will commence and reporting may then be possible on a quarterly basis.
184b 	The percentage change in the proportion of non-decent dwellings between the start and the end of the financial year	0%	N/A	17.0%	N/A	N/A	N/A	N/A	N/A	High	THIS INDICATOR IS CURRENTLY COLLECTED ANNUALLY. Once the Savilles stock condition survey has been validated, work to update the database will commence and reporting may then be possible on a quarterly basis.
212 	Average time (days) taken to re-let local authority housing	38 days	44 days	32 days		No	x		x <sub>3</sub>	Low	The relet times have increased by 5 days in comparison to the 1st quarter of 2007. We have successfully relet a total of 10 long term voids within this quarter, however this has a detrimental effect on the overall re-let times, and if these properties were removed from the statistics, the re-let times would reduce to a total of 30 days, which is below our target. <b>Corrective Action: Officers are continuing to work towards achieving the 2007/08 target, ensuring wherever possible that they are pre-allocating properties to minimise the relet times. Officers are also endeavouring to complete an accompanied viewing whilst the existing tenant is still occupying the property. This again will assist in minimising the relet times.</b>

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202 	The number of people sleeping rough on a single night within the area of the authority	5	5	0-10		Yes	<b>x</b>	<b>→</b>	<b>x<sub>B</sub></b>	Low	Target will be met as at present local intelligence used for the target and past data. <b>Corrective Action: We are hoping to introduce a monitoring system that will record the number of people sleeping rough within the the LA area.</b>
76c 	The number of Housing Benefit and Council Tax Benefit fraud investigations carried out by the Local Authority per year, per 1,000 caseload	48.80	27.27	Q2 24.00 YE 48.00		Yes	N/A	N/A	N/A	High	Performance has exceeded second quarter target. Work is very closely monitored and managed to ensure that the team maintain the number of fraud investigations completed.
78a 	The average processing time (days) taken for all new Housing and Council Tax Benefit claims submitted to the Local Authority, for which the date of decision is within the financial year being reported	25.6 days	21.51 days	24.0 days		Yes	✓	<b>↗</b>	✓	Low	Performance is well on target. Weekly performance monitoring has ensured that a sustained and continual improvement is made.
82a(ii) 	Total tonnage of household waste arisings sent by the Authority for recycling	3683.57	1887.09	Q2 1712.50 YE 3425		Yes	N/A	N/A	N/A	High	If recycling performance continues at the current level then the target will be achieved
199b 	The percentage of relevant land and highways from which unacceptable levels of graffiti are visible	5%	N/A	4.50%	N/A	N/A	N/A	N/A	N/A	Low	A survey is currently being undertaken to measure performance against this indicator. The survey period will cease at the end of November. Performance for this indicator will therefore be reported in the next quarter period.
200b 	Has the local planning authority met the milestones which the current Local Development Scheme sets out?	No	Yes	Yes		Yes	✓	<b>↗</b>	N/A	N/A	Revised and updated LDS agreed and submitted to GONE on the 29.03.07
127a 	Violent crime per 1,000 population in the Local Authority area	17.86	8.8	Q2 8.84 YE 17.68		Yes	N/A	N/A	N/A	Low	On target to achieve. Police operation targeting drug supply is having a positive knock on effect in reducing violent crime.

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174	The number of racial incidents reported to the Local Authority, and subsequently recorded, per 100,000 population	5.64	1.88	Q2 4.70 YE 9.40		Yes	N/A	N/A	N/A	Low	Performance remains the same as last quarter. <b>Corrective Action: Take proactive measures to engage with minority groups in an effort to encourage the reporting of racial incidents. Hate crime information packs and leaflets distributed to community.</b>
YES						9	5	5	1	BEST Q	
NO						7	5	3	2	2ND Q	22%
NO									2	3RD Q	22%
BOTTOM QUARTILE									4	WORST Q	
CONSTANT TREND								2			
TOTAL						16	10	10	9		
TOTAL N/A						3	9	9	10		
TOTAL OVERALL						19	19	19	19		

ACTUALS FOR YTD 2006/07		
19 separate indicators		
We:		
Achieved our targets		56%
Improved on previous year		50%
Secured best quartile performance	11%	Estimated
Direction of travel shows an improvement		50%
Unfortunately we:		
Failed to meet our targets		44%
Failed to improve from previous year		50%
Show worst quartile performance	44%	Estimated
Direction of travel shows a decline		30%

COMPARE WITH QTR 1
47%
45%
20%
45%
53%
55%
50%
36%

Key:

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➔	Remaining constant										
➡	Deteriorating performance										
↗	Improving performance										

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